

## BowtieGo VDoctor+ Membership Plan Terms & Conditions

1. BowtieGo VDoctor+ Membership Plan (“Service”) is provided by Bowtie Life Insurance Company Limited (“Bowtie”). Customer has already read, understood and consented to be bound by the terms and conditions of the Service (“Bowtie Terms and Conditions”). The Bowtie Terms and Conditions will be updated from time to time, customer may access any time at <https://3care.com.hk/bowtiego/vdoctor-en.html> / <https://www.supreme.vip/home/vas/vdoctor/index-en.html>.
2. Customer will receive an activation code from 3HK/ SUPREME via SMS upon application of the Service. Customer must activate the Service via a designated website of Bowtie by inputting activation code and personal information.
3. The Telemedicine Service is provided by MyDoc and is bound by the relevant terms and conditions. Customer will be asked to read and consent to the relevant terms and conditions before the use of the Telemedicine Service.
4. The Service entitles customers to use the Telemedicine Service in accordance with the instructions provided by MyDoc within the relevant Service contract period for unlimited number of times.
5. 3HK/ SUPREME is not the supplier of the Service and makes no representation or guarantee as to the quality of the Service and is not responsible for any matter relating to the Service. MyDoc is responsible for all issues on the provision, obligations and disputes etc. relating to the Telemedicine Service. Please email MyDoc at [support@my-doc.com](mailto:support@my-doc.com) for any matters concerning the Telemedicine Service.
6. Annual fee for the Service is not refundable in whole or in part upon subscription of the Service by the customer.
7. Customer authorizes 3HK/ SUPREME to charge the subscription fees for the Service as specified. Customer agrees to provide the customer information to 3HK/ SUPREME as set out in the 3HK/ SUPREME Customer Consent Form and for 3HK/ SUPREME to collect and use such information in accordance with 3HK/ SUPREME Privacy Policy and Personal Information Collection Statement (<http://www.three.com.hk/> or <http://www.supreme.vip/>). Customer information collected by Bowtie are subject to Bowtie's Privacy Policy and Personal Information Collection Statement (<https://3care.com.hk/bowtiego/vdoctor-en.html> / <https://www.supreme.vip/home/vas/vdoctor/index-en.html>).

8. The Service is subject to the terms set out in these service terms and conditions, the Bowtie Terms and Conditions (<https://3care.com.hk/bowtiego/vdoctor-en.html> / <https://www.supreme.vip/home/vas/vdoctor/index-en.html>) and 3HK/ SUPREME 3G, 4G LTE and 5G Service Terms and Conditions (<http://www.three.com.hk/> or <http://www.supreme.vip/>). Bowtie has the sole discretion on accepting application for the Service by customer.
9. These terms and conditions will be governed by the laws of Hong Kong.
10. In case of any inconsistency between the Chinese and English versions of these terms and conditions, the English version will prevail.